



King Communications Newsletter

Communications Highlights

April 2005

HP Suites Provides "Suite" Solutions to Businesses Small and Large



[HP Suites](#), located at 2300 North Barrington Road in Hoffman Estates, is a full-service executive suite facility that has provided furnished private offices, conference rooms, personalized telephone answering, professional secretarial support, high speed Internet access, and many other services to businesses of all sizes for more than 17 years.

According to Operations Manager Shari Mulee, "Our clients are very diverse. We serve entrepreneurs who need professional work space where they can meet with clients, as well as larger firms who require administrative assistants, light secretarial work, and receptionist services. In addition, we have a number of large corporate clients who use our suites as satellite offices."

Because HP Suites makes telephone service and high speed Internet access available to its clients in all of HP Suites' 80 office suites and conference rooms, a reliable and robust telecommunications network is vital. "During busy times of the day, we may have as many as 100 individuals using the telephone, as well as others who are connected to the Internet through our high speed connections. It is imperative that our network is up and running whenever our clients need it," Shari Mulee explained.

"Ron Bohm and [King Communications](#) have done an excellent job finding the best, most cost effective service providers for all of our telecommunications services," she added. "Ron bridges the technology gap with his ability to explain telecom alternatives. And he saves me time and money by keeping track of the end dates of all of my telecom service contracts and recommending the best alternatives when it is time to sign a new contract. I would recommend Ron and King Communications to any business."

For additional information about HP Suites, please call 1-847-884-

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Communications News You Can Use!

Keep All of Your Locations in Sync

When you have several business locations around your city or state, across the county, or around the

9900.

Expanding? How is Your Connectivity?

When a business begins to expand and add more locations, the importance of effective communication among multiple sites becomes critical, particularly when this involves the need for high speed transmission of data. Frame Relay Service is often the answer.



Frame Relay is a telecommunications service designed for cost-efficient data transmission between local area networks (LANs) as well as between end-points in a wide area network (WAN). The customer experiences a continuous, dedicated connection without having to pay for a full-time leased line. Frame Relay provides the high-speed packet-switching protocol that enables data, imaging, and voice to be transmitted quickly among multiple locations.

[Frame Relay](#) from King Communications can help your business by providing:

- **A fully managed project** from planning and implementation through the life of the network, including trouble resolution, bill management, and other maintenance
- **Greater bandwidth flexibility**, lower cost, and greater reliability than private lines
- **Consolidation** of your voice, data, LAN and WAN services
- **Direct connectivity** to remote locations through the use of frame relay permanent virtual circuits (PVCs)
- **Automatic routing** around transmission failures within milliseconds
- **Ability to expand** your private frame relay network easily into other countries without expensive mileage sensitive private lines
- **Volume pricing** that combines your long distance usage with your frame relay charges

For more information about how to manage multiple locations in your business more effectively, call King Communications at 888-776-7777 for more information or visit our web site at www.kingcommunications.com.

Personal Firewalls Needed for All Computers in Enterprises

world, fast reliable communications becomes imperative. This is especially true when you must transmit not only voice, but data and images as well.

Frame Relay can solve the challenges of multi-location businesses by providing a cost-effective way to link multiple locations without the expense of dedicated lines.

Give me a call at 888-776-7777 to find out how to manage communications among multiple locations in your business.

We hope you enjoy these newsletters and will forward them to others who could benefit from them! If you have suggestions for future issues or would like to be featured, please let me know. And if you would prefer not to receive our newsletter, just click on the Safe Unsubscribe link at the bottom of the page.

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About King Communications

King Communications, Inc. helps you select, implement and support the best, most cost effective telecommunications solutions for your company. We provide a single point of contact for all your communication needs and make it transparent to you that multiple vendors may be providing your service. When you choose King Communications, Inc. as your telecom partner, you can be assured that your



With growing numbers of remote and mobile users, both small businesses and larger enterprises are deploying personal firewalls, according to a new report from Forrester Research, released in March. According to "Personal

Firewall Adoption in 2005," firewall software deployment today focuses primarily upon laptop systems, and remote and mobile computers.

Forrester senior analyst and report author David Friedlander notes that this could be a serious oversight. "The idea that desktops don't need personal firewalls because they don't leave the network is no longer valid," Friedland says. "Desktop computers become vulnerable to malicious code the second a remote machine plugs back into the corporate network. A desktop is only reasonably safe if an organization has no remote systems; however, for most companies, this is not possible."

Leadership in Information and Communications Technologies Moves to Singapore and Scandinavia

Singapore led the way as the global leader in the use of information and communications technologies, according to a report released in March. The "2004- 2005 Global Information Technology Report," produced by the World Economic Forum said that Singapore rose to number one, followed, by Iceland, Finland and Denmark. The U.S. fell to fifth place from No. 1 in the 2003-2004 report.



In addition, Hong Kong and Japan moved into the top- 10 ranks, and larger emerging markets China and India moved up the ranks to 41st and 39th, respectively. The report ranks 104 countries.

In its rankings, the World Economic Forum considers a nation's regulatory environment and legal framework for development of information and communications technologies; the level of networked readiness of individuals, businesses and governments; and the actual levels of usage of Information and Communications Tehnology by these three groups.

telecommunications services will produce results for your business, leaving you free to focus on managing your business.

For more information about how King Communications can help your business, please contact Ron Bohm at 847/776-7777 or visit our website at www.kingcommunications.com

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